

## **Eligibility Criteria POLICY**

Community Care Peterborough will maintain clear eligibility criteria for services that support the agency's vision, mission, and values. Each situation will be assessed uniquely and health outcome will determine priority.

Unless otherwise indicated by program-specific criteria, to be eligible for service individuals must be residents of the Peterborough City and County sub-region and be 1) 60 years of age or older or 2) 18-59 years old and living with a physical challenge.

Community Care Peterborough acknowledges that rural catchment areas may need to serve individuals outside of the Peterborough City and County sub-region in cooperation with neighbouring community support service agencies. Most services are not available to individuals residing in long term care homes and are assessed on a case-by-case basis.