

ATTENDANT**YOU ARE...**

- ◆ sensitive to the needs of seniors and adults with physical challenges
- ◆ punctual and reliable
- ◆ a good listener
- ◆ patient
- ◆ respectful of confidentiality
- ◆ cooperative
- ◆ compassionate
- ◆ empathetic

ROLE

To accompany clients to appointments and provide assistance and support to overcome barriers identified by the client

BENEFITS

- ◆ positively impact the lives of clients
- ◆ valued member of our team
- ◆ training and educational opportunities
- ◆ opportunities for social engagement

TIME COMMITMENT

- ◆ flexible
- ◆ 2- 3 hours weekly

RESPONSIBILITIES

- ◆ accept requests in advance
- ◆ communicate with client prior to appointment to discuss their needs and concerns
- ◆ identify barriers and reassure client
- ◆ assist client with transferring to/ from wheelchair to vehicle
- ◆ maneuver client in wheelchair to/ from appointments
- ◆ accompany client into appointment if requested
- ◆ help facilitate client communication at appointment
- ◆ assist client with scheduling appointments if necessary
- ◆ aid client by documenting details of appointment for client to keep or share with family and/or caregivers
- ◆ follow Routine Practices for infection control
- ◆ work within the parameters of your defined role
- ◆ represent Community Care in a friendly, professional manner
- ◆ report any problems or concerns to a staff member
- ◆ attend meetings and training opportunities
- ◆ report your volunteer hours as requested
- ◆ be familiar with all Community Care services

Note: this role does not involve advocating for client or assisting them with personal care

REQUIREMENTS & QUALIFICATIONS

- ◆ able to work independently as part of our team
- ◆ strong interpersonal skills
- ◆ excellent communication skills
- ◆ able to push wheelchairs

REPORTS TO: Coordinator

ATTENDANT**SCREENING REQUIREMENTS**

To join our team, you have successfully completed:

- personal interview
- application form(s)
- criminal reference check
- personal reference checks
- general orientation
- program specific orientation and training

OFFICES OF COMMUNITY CARE PETERBOROUGH**Apsley ♦ 705-656-4589**

Box 303, 168 Burleigh Street, Apsley, ON K0L 1A0

Chemung ♦ 705-292-8708

549 Ennis Road, Ennismore, ON K0L 1T0

Harvey ♦ 705-657-2171

Box 12, 1946 Lakehurst Rd, Buckhorn, ON K0L 1J0

Havelock ♦ 705-778-7831

107 Concession St N, Havelock, ON K0L 1Z0

Lakefield ♦ 705-652-8655

Box 001, 40 Rabbit Street, Lakefield, ON K0L 2H0

Millbrook ♦ 705-932-2011

Box 257, 22 King Street E., Millbrook, ON L0A 1G0

Norwood ♦ 705-639-5631

Box 436, 2281 County Road 45, Norwood, ON K0L 2V0

Peterborough ♦ 705-742-7067

185 Hunter St E, Peterborough, ON K9H 0H1

**OTHER OPPORTUNITIES
IN:**

- ♦ Attendant
- ♦ Blood Pressure Clinic
- ♦ Board of Directors
- ♦ Diner's Club
- ♦ Foot Clinic
- ♦ Friendly Visiting
- ♦ Fundraising
- ♦ Meals on Wheels
- ♦ Medical Equipment Program
- ♦ New to You
- ♦ Office
- ♦ Personal Distress Alarms
- ♦ Shopping Buddy
- ♦ Speakers Bureau
- ♦ Support Services Advisory Committee
- ♦ Telephone Reassurance
- ♦ Transportation
- ♦ Wellness/Fitness

