

We value your feedback on our programs, services, and customer service.

Please fill out the form and return it to your local office through email or in person. If you require this form in an alternate format, please contact us.

**Email:**   
[accessibility@commcareptbo.org](mailto:accessibility@commcareptbo.org)

**Website:**   
[www.commcareptbo.org](http://www.commcareptbo.org)



## Community Care Offices

- **Apsley**  
Phone: 705-656-4589  
126 Burleigh St, Apsley, ON K0L 1A0
- **Buckhorn**  
Phone: 705-657-2171  
1946 Lakehurst Rd, Buckhorn, ON K0L 1J0
- **Chemung**  
Phone: 705-292-8708  
549 Ennis Rd, Ennismore, ON K0L 1T0
- **Havelock**  
Phone: 705-778-7831  
17 Smith Dr, Havelock, ON K0L 1Z0
- **Lakefield**  
Phone: 705-652-8655  
40 Rabbit St, Lakefield, ON K0L 2H0
- **Millbrook**  
Phone: 705-932-2011  
22 King St E, Millbrook, ON L0A 1G0
- **Norwood**  
Phone: 705-639-5631  
17 Smith Dr, Havelock, ON K0L 2V0
- **Peterborough:**  
Phone: 705-742-7067  
185 Hunter St E, PTBO, ON K9H 0H1

# Accessibility Feedback Form

Accessibility for  
Ontarians with  
Disabilities  
(A.O.D.A)

Community Care  
Peterborough  
October 2023



# **AODA Feedback Form**

The Accessibility for Ontarians with Disabilities Act (AODA) ensures that all workplaces will implement Customer Service Standards to ensure that their goods and services are accessible to persons with disabilities. Community Care Peterborough (CCP) is committed to providing persons with disabilities equal opportunity to access programs, goods and services. CCP will make every reasonable effort to offer various methods of communication and agree upon an acceptable alternative to meet your needs.

**This feedback is related to service/office:**

**Date & Time:**

**Was our customer service provided in a way that was accessible to you?  
(Please circle one) Yes / Somewhat / No**

**Comments:**

**Is there anything that CCP could do to make it easier for you to access our programs and services?**

**Please let us know any other comments or feedback that you might have:**

**If you would like us to contact you, please provide your contact information (optional):**