

VOLUNTEER POSITION DESCRIPTION

ATTENDANT

You Are...

- sensitive to the needs of seniors and adults with physical challenges
- punctual and reliable
- a good listener
- patient
- respectful of confidentiality
- cooperative
- compassionate
- empathetic

ROLE

To accompany clients to appointments and provide assistance and support to overcome barriers identified by the client

BENEFITS

- positively impact the lives of clients
- valued member of our team
- training and educational opportunities
- opportunities for social engagement

TIME COMMITMENT

- flexible
- 2- 3 hours weekly

RESPONSIBILITIES

- accept requests in advance
- communicate with client prior to appointment to discuss their needs and concerns
- identify barriers and reassure client
- assist client with transferring to/ from wheelchair to vehicle
- maneuver client in wheelchair to/from appointments
- accompany client into appointment if requested
- help facilitate client communication at appointment
- assist client with scheduling appointments if necessary
- aid client by documenting details of appointment for client to keep or share with family and/or caregivers
- follow Routine Practices for infection control
- work within the parameters of your defined role
- represent Community Care in a friendly, professional manner
- report any problems or concerns to a staff member
- attend meetings and training opportunities
- report your volunteer hours as requested
- be familiar with all Community Care services Note: this role does not involve advocating for client or assisting them with personal care

REQUIREMENTS & QUALIFICATIONS

- able to work independently as part of our team
- strong interpersonal skills
- excellent communication skills
- able to push wheelchairs

REPORTS TO: Coordinator





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SCREENING REQUIREMENTS

To join our team, you have successfully completed:

- personal interview
- □ application form(s)
- □ criminal reference check
- personal reference checks
- □ general orientation
- program specific orientation and training

Offices of Community Care Peterborough

Apsley ◆ 705-656-4589 Box 303, 126 Burleigh Street, Apsley, ON KOL 1A0

Buckhorn ◆ 705-657-2171 Box 12, 1946 Lakehurst Rd, Buckhorn, ON KOL 1J0

Chemung ◆ 705-292-8708 549 Ennis Road, Ennismore, ON KOL 1T0

Havelock ◆ 705-778-7831 107 Concession St N, Havelock, ON KOL 1Z0

Lakefield ◆ 705-652-8655 Box 001, 40 Rabbit Street, Lakefield, ON KOL 2H0

Millbrook ◆ 705-932-2011 Box 257, 22 King Street E., Millbrook, ON LOA 1G0

Norwood ◆ 705-639-5631 Box 436, 2281 County Road 45, Norwood, ON KOL 2V0

Peterborough ◆ 705-742-7067 185 Hunter St E, Peterborough, ON K9H 0H1

OTHER OPPORTUNITIES IN:

- Attendant
- ◆ Blood Pressure Clinic
- Board of Directors
- Diners' Club
- Foot Clinic
- Friendly Visiting
- Fundraising
- Meals on Wheels
- Medical Equipment Program
- New to You
- Office
- Personal Distress Alarms
- Shopping Buddy
- Speakers Bureau
- Telephone Reassurance
- Transportation
- Wellness/Fitness

